The Value of an Hour in the World of Pro Bono Service

circuit's pro bono committe

In the world of billable hours, I often ask myself, "W hat is an hour of my time really worth?" I recently had my first pro bono experience as an attorney. I left the office an hour before my normal departure time and headed to the George E. Edgecomb Courthouse. I had committed myself to helping with Bay Area Legal Services client intake. It was the most get caught up hectic week of my legal career to date

thirteenth judicial

Driving to the courthouse, I couldn't help but wish I had billed one more hour. But, it wasn't until I left the courthouse that I realized the *true* value of my time.

As a student at Stetson University College of Law, I learned to give back to the community. Four years later, as a first-year associate, it is easy to get caught up in the race to make partner and lose sight of the fundamental purpose of my profession — to help people.

It was my second client intake that really opened my eyes to the value of an hour. The client was seeking what I considered a "simple" divorce. No kids. No property. No alimony. He wanted to move on with his life, but he needed Bay Area Legal Services' help to do so. I asked him some questions, listened to his story, and told him I would come back shortly with some advice.

I'm a civil litigator; I don't practice fam ily law. N evertheless, I im m ediately thought this was som ething he could do him self, that he did not need a law yer for this sim ple matter. It was then that I realized the power of my law degree and the invaluable ability it gave me to change someone's life in an hour.

I went to the Bay Area Legal Services attorneys to discuss the client's divorce. I was seventh in line W hat I told the client would take a few m inutes actually took an hour ("1.0" in the world of billable hours). I impatiently watched the m inutes tick by



in the race to m ake

partner and lose sight of the fundam ental purpose of m y profession — to help people.

> and considered all of the things I could be doing at the office. The client sat patiently aw aiting my advice. He didn't live in six-m inute intervals.

I returned to the client an hour later, apologizing for the delay. He looked at me eagerly, anticipating my advice and praying we could help.

We could help

I conveyed the good news and told him we would attempt to set him up with a volunteer lawyer to assist with his divorce. The joy on his face spoke volumes.

Feeling good about what I had done and the time I had spent, I shook his hand and started to walk away. I heard him say, "Well worth the hour wait." I sm iled to myself, knowing that extra billable hour lost at the office was more than recaptured at the courthouse. I im mediately



volunteered to take on this client's divorce in what I hope will be my first of many probono cases.

Author: TraciL.Koster, BushRoss,P.A.